

	<h1 style="margin: 0;">Bihar Industrial Area Development Authority</h1>
	<p>1st Floor, Udyog Bhawan, East Gandhi Maidan, Patna—800004</p> <p>Website-www.biadabihar.in, Email- biada@rediffmail.com Phone: 0612-2675998/2675991/2675889 (Fax)</p>

Invitation for Quotation

Design and development of interactive web portal for BIADA

- A. BIHAR INDUSTRIAL AREA DEVELOPMENT AUTHORITY (BIADA)** is a State Government undertaking registered under the Bihar Industrial Areas Development Act, 1974. It is headed by the Principal Secretary, Industries, Government of Bihar. The primary work of BIADA is to invite applications from interested entrepreneurs and allot them suitable piece of industrial land to establish industries at an affordable price. BIADA also provides infrastructure facilities in its 50 industrial areas spread across the length and breadth of the State. BIADA is also responsible for providing a facilitating environment to the investors in their industrial areas so that doing business becomes easy. In order to create a hassle free, efficient technology oriented service delivery model ushering in ease of doing business, BIADA intends to install an online interactive web portal.
- B. Objective:** The online web portal will serve as a one stop shop for both existing and new investors in transacting with BIADA. The system will act as a repository of relevant information such as Policies, Acts, Notifications, Guidelines, etc. and provide necessary transaction services such as making application for land allotment, transfer and exit etc. The main objectives of the proposed web portal will be as follows:
- Provide an on-line one stop interface to existing and new investors with BIADA
 - Provide real time updates to investors on application status, receive instructions issued to them related to transaction, submit their responses and documents to BIADA online, receive queries and responses (approval/rejection/queries) from BIADA
 - Facilitate implementation of system based timelines for service delivery including timely reminders, automatic escalation and deemed approval wherever legally valid.
 - Provide MIS report for facilitating necessary decision making by the officials of BIADA
 - Facilitate GIS based information system about the availability of industrial land for allocation, available infrastructural facilities in an industrial area and surrounding; and certain level of information on the existing type of units and industries in the industrial areas etc.

In order to achieve the above mentioned objectives, BIADA invites the Quotation from competent Firm/Organization/Agency for Design and development of interactive web portal for BIADA with the following scope of work.

C. SCOPE OF WORK

1. **Design and development of interactive web portal for BIADA:** The selected developer shall be responsible for the design and development of interactive web portal/application for BIADA with following functionality:
 - a. **Users Registration and Profile Management:** There will be two types of registered users: (i) Entrepreneurs/ establishment representatives and (ii) Administrators. The system will create and maintain profile of both old and new entrepreneur/establishment with various details. Every registered entrepreneur

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shall have her own dashboard displaying various informations concerning her. Similarly the administrators shall have their respective dashboards displaying various information and tasks at their level.

- b. *Application Processing:*** The system will provide online application facility for services like lease and transfer of land, exit and one time settlement, change of name/ownership/product, updating profile and applying for subsidy etc.
 - c. *Payment of application processing fees:*** The system will facilitate online payment of application processing fees for various services where payment of fee is required.
 - d. *Document and records maintaining:*** The system will maintain official records of allotment letter, possession order, copy of lease deed, MOA, AOA, partnership deed and communications exchanged between the entrepreneurs and administrators. The various registered users shall be able to upload and download documents/attachments
 - e. *MIS & Reporting:*** The system will facilitate generation of information and progress report by an administrator in prescribed formats based on the available data with the system.
 - f. *Grievance Redressal:*** The system will facilitate communication between the entrepreneurs and administrators in terms of raising of and resolution of queries so that there is a transparency in their transactions and grievances of an investors are resolved in an effective and efficient manner.
 - g. *Public Information System:*** There shall be public users also of the system. They shall be able to access all kinds of information/communication meant for knowledge and information of people at large such as acts and rules, policies and procedures, government orders and decisions, information on industrial areas and industrial lands of the state etc. The system shall maintain all such kind of information material and display updates.
 - h. *GIS Application Interface:*** The GIS based application for industry and industrial areas details is being developed separately by BADA. The web portal will be integrated with the GIS application. The system will allow the public users to see and search about the free and allocated land details with their GIS location on Map and also locate existing units with certain details about those units.
2. **Training and capacity building:** The selected developer shall be responsible for training and capacity building of the users from BIADA and shall provide hands-on training to the designated users of BIADA.

D. QUALIFICATION CRITERIA

Interested Company or any legal entity registered in India, who meets the following criteria, may submit the EoI:

1. Applicant should have experience in developing web applications for the State or Central Government/PSU/Semi-Government organization and should have done at least one project in last financial year.
2. Should have a minimum 2 years of experience in developing web applications.
3. Should have at least 2 professionally qualified Computer Application Development Experts in their team on a permanent basis.
4. Should have a minimum annual turnover of INR 5 Lacs from relevant services provided in India in any financial year in the last two preceding years from the date of issue of this EoI.

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E. GENERAL INSTRUCTIONS

1. Following documents should be submitted with the Quotation:
 - a. Annual Report /Audited Books of Accounts for any financial year in the last two preceding years from the date of issue of this Quotation.
 - b. Certificate of Incorporation or such relevant document in support of the applicant's being a legal entity.
 - c. Details/CVs of experts relevant to the proposed assignment.
2. The Quotation and accompanying documents, sealed in an envelope bearing the address of BIADA, Quotation Notice No. and Date, name and address of the applicant should be delivered not later than 15:00 Hrs. on 01st June 2017. The envelope shall bear the following identification:

“Quotation for Design and development of interactive web portal for BIADA”

3. BIADA reserves right to accept or reject any application and to annul the selection process at any time, without incurring any liability and without assigning any reason thereof.
4. All communications including submission of Quotation along with relevant documents must be addressed to:

**Bihar Industrial Area Development Authority (BIADA)
1st Floor, Udyog Bhawan, East Gandhi Maidan, Patna – 800 004**

5. The Quotations shall be opened in the presence of Bidders or their authorized representatives. The intimation for opening of quotation will be conveyed to bidders vide e-mail/ telephone.
6. The shortlisted applicants will be required to make physical meeting with department officials regarding details of scope of work, methodology and offers.
